



## **Sterling Secure Browser Quick Installation Guide**

# Sterling Secure Browser Quick Installation Guide

## Before Installing the Sterling Secure Browser, ensure you have

- An internet connection
- Admin rights to your computer.
- If you have a proxy server installed on your network, you will need to click on Manual Proxy Configuration, enter the proxy server's IP address and white list snb.olbanking.com.
- Activation Key provided by Sterling National Bank

Please close open computer applications. A computer restart will be required for the installation of the browser and its encrypted keyboard.

## System Requirements

### Windows OS Versions Supported

*NOTE: 32 and 64 bit operating systems are supported.*

#### **Windows® 7**

- 1 GHz or more Pentium microprocessor (or equivalent).
- 1GB of RAM (32bit) or 2GB of RAM (64bit).
- 16 GB (32bit) or 20 GB (64bit) of Hard Drive space (minimum).

#### **Windows 8 and Windows 8.1, Windows 10**

- Dual core 2 GHz or more microprocessor.
- 2GB of RAM (32bit) or 4GB of RAM (64bit).
- 16 GB (32bit) or 20 GB (64bit) of Hard Drive space (minimum).

### Apple Mac

*NOTE: Must be a Mac using the Intel processor.*

#### **Mac OS Versions Supported:**

##### **10.9 Mavericks**

- 1 GB of RAM (2 GB Recommended)
- 10 GB of Hard Drive space
- DVD drive (DVD-ROM)

##### **10.10 Yosemite, 10.11 El Capitan**

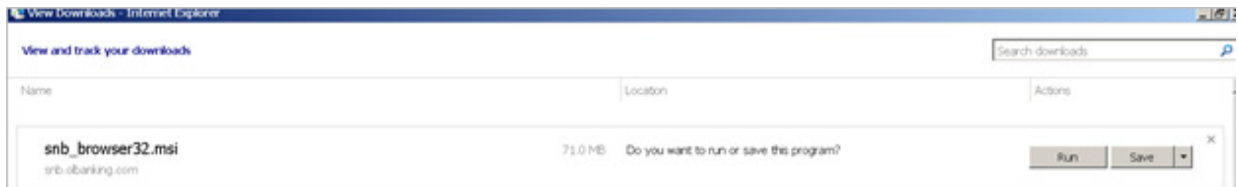
- 2 GB of RAM (4 GB Recommended)
- 10 GB of Hard Drive space

##### **10.12 macOS Sierra (Not Support for M-Secure Browser)**

- 2 GB of RAM (4 GB Recommended)
- 10 GB of Hard Drive space

# INSTALLATION

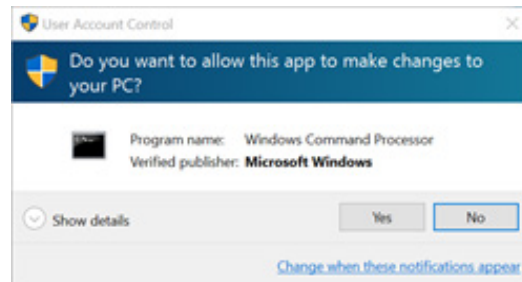
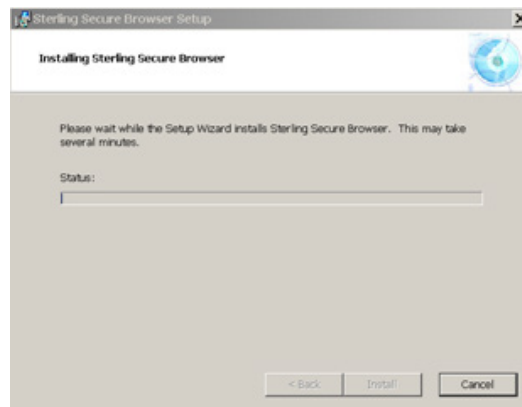
1. Select the Sterling Secure Browser hyperlink, based on your Operating System, from <https://www.snb.com/download-sterling-secure-browser> to begin downloading the browser. Once the download has completed, navigate to your Downloads folder to launch the installer.



2. Click Next to continue.
3. Select **Install** to continue.



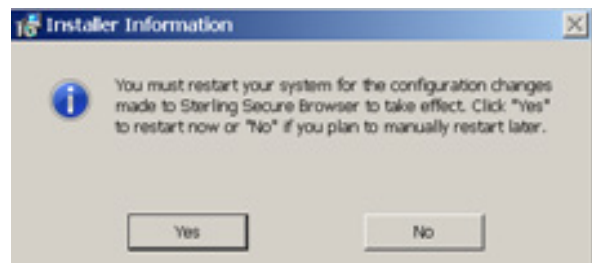
4. The Sterling Secure Browser will begin installing its files and folders. If prompted, confirm that the browser should be allowed to make changes to the PC.



5. Select **Finish** once the installation has completed.

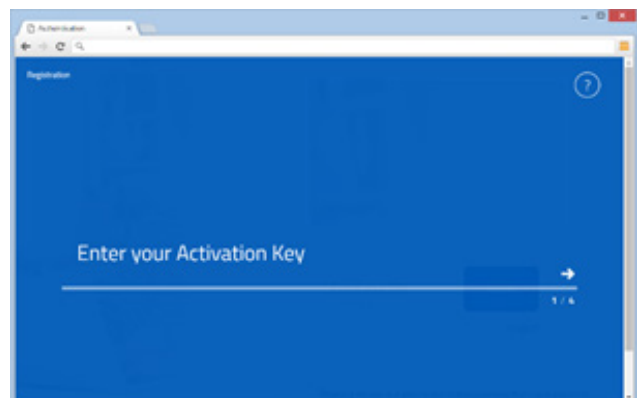


6. A reboot is required before the Sterling Secure Browser can be registered. Select **Yes** to reboot now, or **No** to reboot at a later time.

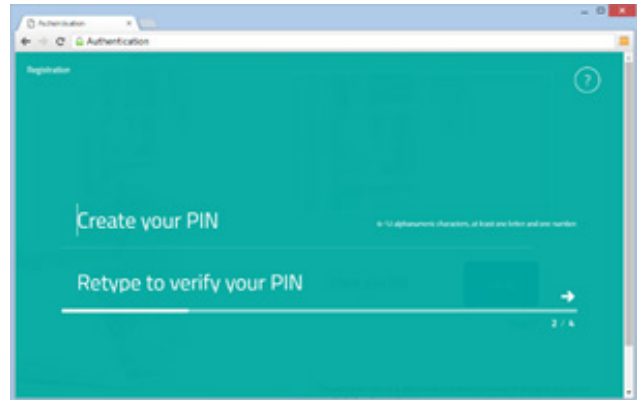


## REGISTRATION

1. After performing the reboot, launch the Sterling Secure Browser by locating and selecting the new **icon** that appears on your desktop.
2. Enter the **Activation Key** that was provided by the bank and select the arrow to continue.

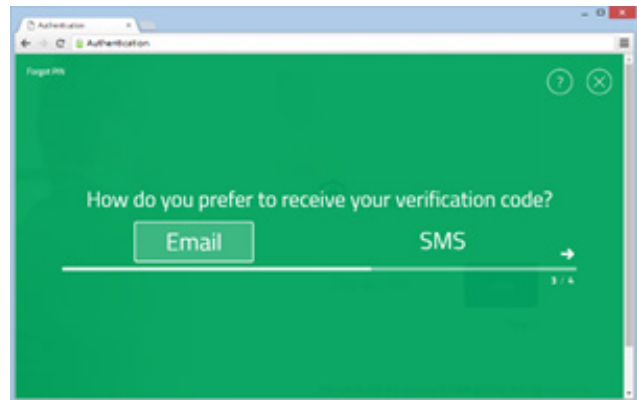


- Next create the PIN you will use to login. The PIN contain 6 - 12 alphanumeric characters, with at least one letter and one number. Select the arrow to continue.

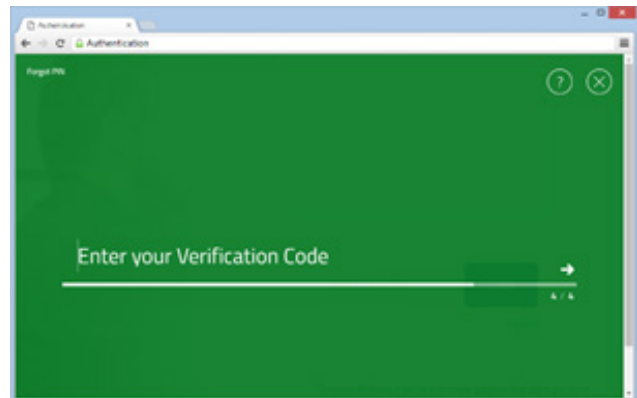


- We will send you a verification code to confirm your identity. Select if this code should be delivered via **Email** or **SMS** and select the arrow to continue.

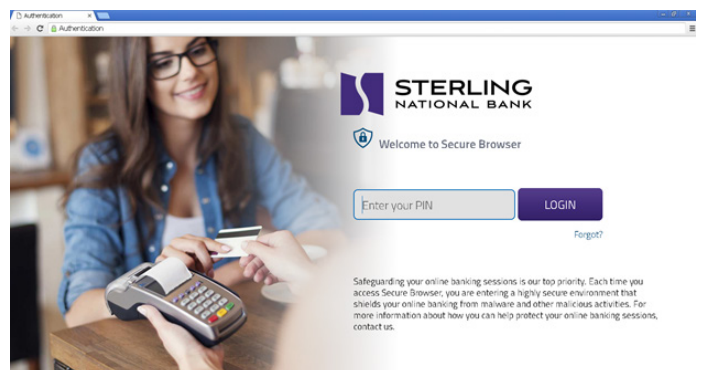
**Note:** You must be enrolled for SMS notifications to receive your verification code via this method.



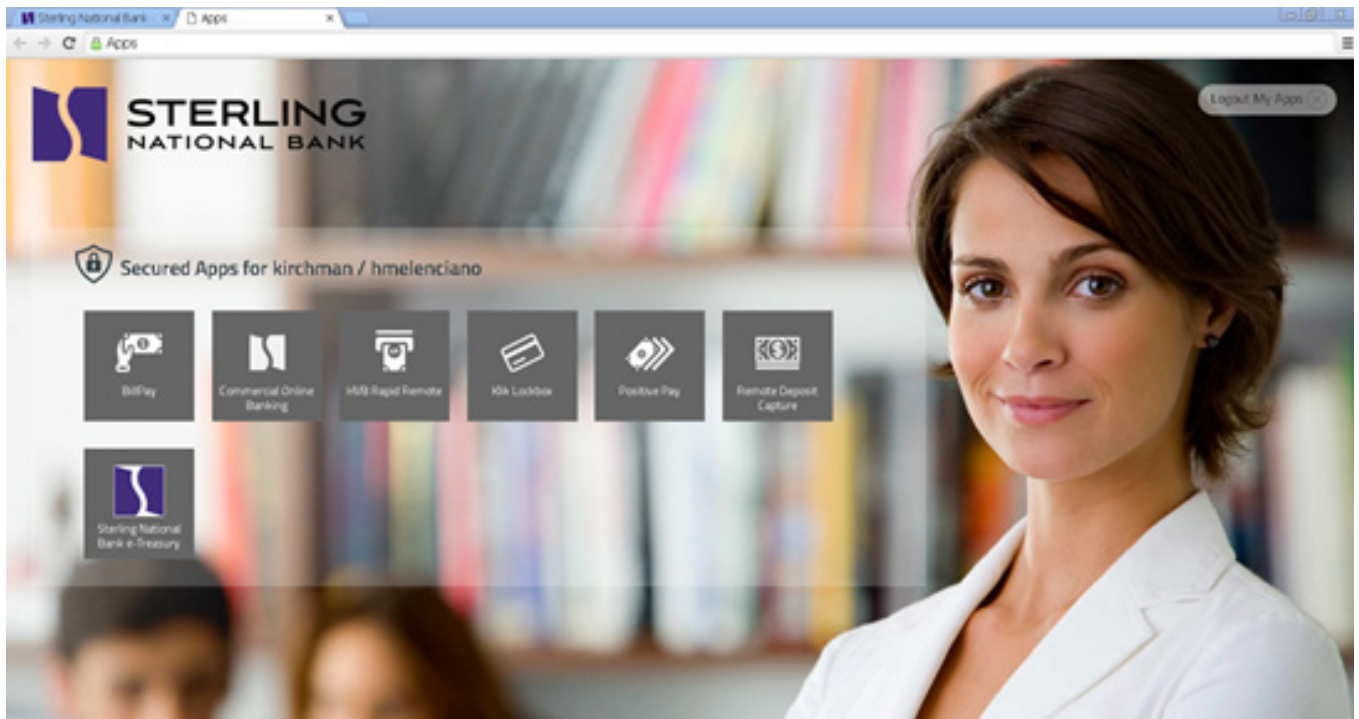
- Enter the verification code you received and select the arrow to continue.



- The Sterling Secure Browser installation and registration are now completed. Use the PIN that was created during the registration process to login and access online banking.



## FEATURES



- A. Apps - Select here to view the list of your entitled services, referred to as Secure Apps.  
*Disclaimer: Your list may vary from the screenshot shown above, as you will only see your entitled apps.*
- B. Close Tab - Select X to close the tab. If a login was required to access the website, you will also be logged out when the tab is closed.
- C. New Tab - Select here to open a new tab and access your Secured Apps list homepage.
- D. Settings - Select this option to zoom in/out on the webpage or search for a word or phrase on the page.
- E. Secured Apps - Select an icon to open a new tab and navigate to the site.
- F. Logout My Apps - Select here to logout of and close all sites, then close the Sterling Secure Browser.